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Your Remediation Finder Guide

ALL remediation projects big or small should be performed by a licensed & certified mold remediation company.



Remediation companies should be using botanical products, proper engineering controls, and building science to ensure that the sources of contaminations are being removed in a manner that will not cause additional damage and/or cross-contaminate your home.

NOTE: it is important to work with a mold remediation company who believes and understands that you absolutely require a higher standard of care due to hypersensitivities to mold and/or being diagnosed with Biotoxin illness, Lyme, CFS, MCS, autoimmune issues or other complex health issues.

Finding a company that understands the technical nuances required to perform remediation for individuals with Biotoxin illness, Lyme Disease, Mycotoxin Exposure, CFS, MCS or Autoimmune issues is very difficult.

*Here are the top questions to ask when speaking with remediation contractors **PLUS 3 bonus tips at the end:***

1. Does your company perform mold testing and remediation?

The answer should only be that they only perform remediation. It is a conflict of interest to do both and illegal in some states to perform the inspection and remediation on the same project.

2. Can you explain an ERMI and Mycotoxin samples to me?

It is important to work with a company who understands the types of testing performed. You want them to at least have a general knowledge of the testing type.

3. Have you ever performed remediation for someone with Biotoxin illness, CIRS, LYME, CFS, MCS, or an Auto Immune disorder?

Understanding the homeowner's needs is critical. Working with hypersensitive individuals with complex health issues requires a much higher standard of care when it comes to their remediation.

4. Can you please send me a list of your certifications and licenses?

At a minimum, you want to make sure they have Certified Mold Remediation Managers on staff that oversee the project day by day and are onsite with the workers making sure the work is getting done properly.

5. Do you require a mold inspection and testing prior to your remediation and after remediation is completed? Do you guarantee your work?

The remediation company should **require** you to provide them with an inspection report and remediation plan, that was performed by a company that is independent of them.

NOTE: After remediation is complete post-testing should always be performed by the same initial inspector and post testing should be used to guarantee the remediation performed. If the remediation is failed by the inspector, there should be no added cost to the homeowner for the remediation company to come back and do work needed to finish the job, as long as the work falls within the original remediation plan provided.

A visual post inspection only, is NOT acceptable! Post inspections should include both a visual inspection, moisture mapping, and testing. The testing protocols should mirror the samples collected during the initial inspection.

6. Are you familiar with a complete home cleanse?

This is a very thorough cleaning procedure performed after the remediation of the source areas that involves a full home wipe down and cleaning.

7. Will you be willing to book an appointment with the mold inspector who performed the inspection to review my inspection report with them?

The answer should be yes. It's important there is a collaboration between the remediator and the inspector. They should have an all hands on deck approach.

8. Three Bonus Tips - When you are vetting a remediator they should not:

- Tell you some of the steps in the remediation plan are not important and can be skipped. If they advise this look for someone else!
- Tell you the recommendations are over the top. This means they do not understand or believe that you require a higher standard of care due to hypersensitivities, Biotoxin illness, Lyme Disease, Mycotoxin Exposure, CFS, MCS or Autoimmune issues. If they tell you this look for someone else!
- Remember ultimately you want to make sure the remediator you interviewing can get through all these questions. If they have any technical questions they want clarification on please have them call Betsy at 310 913 6952 and she will put them in touch with the inspector to clarify their questions.

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